

Offence/ Breach of condition	Max Points Driver	Operator	Points awarded
Failure to notify the Council of change of name or address within 7 calendar days.	1		
Unreasonably prolonging a journey, or overcharging of fares.	3		
Failure to produce documents within a timescale when requested to do so.	3		
Vehicle in unsatisfactory condition inside or out.	2		
Failure to produce vehicle for testing when required.	3		
Failure to report within 72 hours an accident or damage to a licensed vehicle.	1		
Overloading of licenced vehicle, including exceeding the licensed number of passengers.	4		
Failure to display external licence plate or door sign as required (including not attaching plate in suitable manner)	3		
Failure to notify transfer of Private Hire or Hackney Carriage Licence within 14 days.	2		
Failure to provide information on vehicle location.	2		
Failure to have a working fire extinguisher correctly fitted and serviced.	1		
Failure to display 'taxi' sign on roof of Hackney carriage.	1		
Failure to maintain, keep or produce records of private hire bookings, or other documents required to be kept.	4		
Unsatisfactory behaviour or conduct of driver.	3		
Failure to wear drivers badge.	2		
Failure to be in possession of drivers badge.	3		
Failure to notify change of medical circumstances.	2		
Failure to return drivers badge within 7 days of being requested to do so.	1		

Failure to return vehicle licence plate within 7 days of being requested to do so.	1
Failure to notify the Council of any motoring or criminal convictions or cautions during period of current licence.	2
Providing false/misleading information on application form, or failing to provide relevant information.	2
Obstructing an officer of the council while undertaking their duties.	3
Using a mobile phone whilst driving.	3
Smoking in licensed vehicle.	1
Minor defects to vehicle.	1
Eating food whilst driving licensed vehicle.	1
Making dangerous road manouvre.	2
Behaviour resulting in substantiated complaint from member of the public or elected member.	2